

NOTICE OF CLASS ACTION SETTLEMENT

A Settlement Involving Trane and American Standard Air Conditioners and Heat Pumps May Affect You.

A federal court authorized this Notice. This is not a solicitation from a lawyer.

You are receiving this Notice because Trane's records indicate that you owned or currently own a Trane or American Standard air conditioner or heat pump that is included in a class action settlement and you may be entitled to benefits. You must submit a claim by **Friday, September 25, 2020**, to receive certain benefits.

WHAT IS THIS LAWSUIT ABOUT?

The case is *Livingston et al. v. Trane U.S. Inc.*, No. 2:17-cv-06480-ES-MAH in the in the United States District Court for the District of New Jersey. The lawsuit alleges that certain Trane and American Standard air conditioners and heat pumps were manufactured with an unapproved rust inhibitor that causes sticky deposits to form on an internal valve, called the thermostatic expansion valve or "TXV."

Additionally, the lawsuit alleges that, when air conditioners failed due to sticky deposits, Trane instructed service personnel to inject a full-strength Additive (sometimes called MJ-X, Zerol Ice, or A/C Re-new) to break up the clogs, rather than perform a repair that would remove the unapproved contaminant. Plaintiffs allege that the full-strength Additive is highly acidic and threatens long-term compressor reliability. Trane denies that it did anything wrong but is settling the claims in this lawsuit.

HOW DO I KNOW IF MY UNIT IS INCLUDED?

Most of the affected units were manufactured from November 2013 through September 2014, with some manufactured as late as 2017. The manufacture date and serial number are listed on the data plate on the outdoor unit of your air conditioner or heat pump. A list of serial numbers included in the Settlement is available at **www.AirConditionerSettlement.com** or by calling **800-528-7199**.

WHAT CAN I GET FROM THE SETTLEMENT?

You can get the following benefits from the Settlement:

1. **Reimbursement for Repair Costs**

Cash reimbursement for out-of-pocket costs that you incurred if your air conditioner or heat pump experienced a stuck TXV and you paid out of pocket to repair it by replacing the TXV or by injecting an Additive (sometimes called MJ-X, Zerol Ice, or A/C Renew) before the Effective Date of the Settlement. Reimbursement is capped at **\$575** for TXV replacements and **\$250** for Additive injections (total of **\$825** for both, if applicable). **You must submit a claim by Friday, September 25, 2020, to receive this benefit.**

2. **Free Additive to Prevent Future Clogs**

During any routine maintenance or other service call, Trane will provide a free preventative Additive, called “MJ-X Lite,” which helps prevent TXV clogs, plus a 0.5-hour labor reimbursement for qualified service personnel to inject the Additive, capped at \$50 for labor. This program will run for 12 months after the Settlement is approved. In order to receive an injection under this program, contact any local Trane dealer and reference bulletin number UN-SVB020H-EN. You will be responsible for the costs of any ordinary maintenance/service call fees.

3. **Enhanced Compressor Warranty Coverage**

Trane will provide enhanced and extended Compressor Warranty Coverage described below to the original owner or a valid transferee of the manufacturer’s Warranty if your air conditioner or heat pump was injected with an Additive (either MJ-X, Zerol Ice, or A/C Renew, but not including MJ-X Lite) on or before September 30, 2018.

1. **[Trane’s records indicate that your air conditioner/heat pump was injected with an Additive on or before September 30, 2018. If you are the original owner or a valid transferee of the Warranty, you do not need to do anything to qualify for the Enhanced Compressor Warranty Coverage.]**

[OR]

2. **[If your air conditioner/heat pump was injected with an Additive at any time on or before September 30, 2018, and if you are the original owner or a valid transferee of the manufacturer’s Warranty. To receive this benefit, you must submit a Claim Form by Friday, September 25, 2020, with evidence that your air conditioner/heat pump was injected with an Additive to qualify for this Enhanced Compressor Warranty Coverage.]**

The Enhanced Compressor Warranty Coverage will:

- Extend Trane’s Limited Warranty Coverage over the compressor for 10 years from the date of installation even if the warranty was not registered.
- Pay for up to 4 hours of labor for any compressor failure that occurs within ten years, not to exceed the labor rate in Trane’s Warranty System, and provide a refrigerant allowance at \$8 per lb. up to the name plate charge, to repair or replace the compressor.
- Provide \$600 towards the purchase of a new Trane/American Standard HVAC unit for a compressor failure after 10 years but within 12 years of installation.

WHAT ARE YOUR OPTIONS?

Submit a Claim – To claim reimbursements for out-of-pocket expenses and, if necessary, Enhanced Compressor Warranty Benefits, submit a Claim Form. A Claim Form is included with this Notice. You may also submit your claim online at **www.AirConditionerSettlement.com**.

Do Nothing – If you do nothing, you give up your right to sue about the claims in this case, but you may still be eligible for benefits from the Settlement.

Exclude Yourself – If you don't want to be included in the Settlement and want to keep your right to sue Trane, you must exclude yourself (opt-out) in writing on or before **Monday, July 13, 2020**. If you exclude yourself, you cannot get any benefits from this Settlement. Instructions to exclude yourself are available on the Settlement Website.

Object to the Settlement - If you stay in the Class, you may object to the Settlement. Your objection and notice must be received on or before **Monday, July 13, 2020**. Requirements and instructions to submit an objection are explained on the Settlement Website.

The Court will hold a hearing in this case on **Wednesday, August 12, 2020 at 12:00 P.M.** in Courtroom 2C of the Martin Luther King Building & U.S. Courthouse, 50 Walnut Street, Newark, NJ 07101 to consider whether to approve the Settlement, an award of Attorneys' Fees and Expenses, and Service Awards to the Class Representatives. The Attorneys' Fees, Expenses, and Service Awards approved by the Court will be paid separately by Trane and will not reduce the amount available to pay Settlement benefits. The motion for Attorneys' Fees and Expenses will be posted on the website after it is filed. You or your attorney may appear at the hearing, at your own expense, but you don't have to.

This Notice is a summary only. You should review the Full Notice for additional information about the Settlement and your rights at **www.AirConditionerSettlement.com** or by contacting Trane Settlement Administrator, PO Box 58263, Philadelphia, PA 19102-8263 or calling **800-528-7199**.